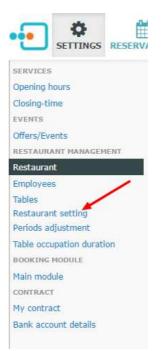
# ••• Guestonline [SETTINGS] The "restaurant setting" menu

This menu abounds in numerous options highly interesting ! Do not hesitate to glance at it to activate / desactivate options.

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SETTINGS

• To reach it, click on "Settings" then "restaurant setting"



• The menu appears :

	ATIONS TABLES CONTACTS CAMPAIGNS OPINIONS STATISTICS							
SERVICES Opening hours Closing-time	Restaurant Setting							
EVENTS Offers/Events								
RESTAURANT MANAGEMENT Restaurant Employees Tables Restaurant setting	Contact's lastname First letter capitalized (ex Doe John) All Caps (ex DOE John)							
Periods adjustment	Reminder notifications							
Table occupation duration BOOKING MODULE Main module CONTRACT	Day before sending 1							
My contract Bank account details	Reminder send time 15:20							
	Push notification							
	Number of days before pending reservations are 5 displayed							

In here is the detail:

• Data format

Allows you to say if the name of the contacts has to have :

Data format	
Contact's lastname	
	First letter capitalized (ex Doe John)
	<ul> <li>All Caps (ex DOE John)</li> </ul>

• Reminder notifications

Allows you to choose when the reminder of reservation is sent to your customers. Those having reserved on-line receive automatically a (free) e-mail in the morning of the concerned meal, at about 9:15 am.

Those having booked by telephone for whom you recorded an e-mail+send a confirmation of reservation by e-mail also receive it.

For SMS: the option must be activated (ie lower, in the current price list according to your country, ie excl. tax./SMS  $0.08 \in$  for France). The SMS leaves at the hour configured here.

Reminder notificatio	ns
Day before sending reminder	1
Reminder send time	15:20

• Push notifications

Allows you to choose how long in advance the optional reservations display in the center of

notifications On your book of reservations Guestonline Web (at the top right, when you are on the menu "reservations"). It allows you to remember yourselves that you have next reservations to be confirmed.

*NB* : The center of notifications also includes the on-line reservations "awaiting confirmation" from you.

Push notification	
Number of days before pending reservations are	5
displayed	

• Sms management

Allows you to activate the sendings of SMS (except campaigns). Details are here.

Sms management	
Enable confirmation sms for phone bookings	8
Enable confirmation sms for online bookings	
For customers	0
For restaurant owner	0
Enable booking reminder SMS	0

• Reviews

Details are <u>here</u>.

Reviews	
Enable sending SMS opinion	0
Enable sending emails opinion	

# • No service booking management

This option is useful for you if you created accounts "employees" (and not only "managers" on your establishment - not approachable in the offer "Saveurs").

*When your collaborator connects with an access "employee", certain limitations are imperative if this field is marked. Details are <u>here</u>.* 

No service booking management	
Prevent booking by employee for no service	8

### • Booking notifications management

This option allows you to show, on Guestonline Web, each modification made on a reservation : Creation, modification (date, hour, number of guests) or change of status (honored, nullified), cancellation, affectation of tables etc as here :



Booking notifications management

Activate notifications

# • Show No service on dashboard

This option allows to show on dashboard, for Guestonline Web, the out of order reservations (or not).

Show No Service On Dashboard

Show 'Outside Service' details on dashboard

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Oct	ober 2016 N	lovemb	ber 2016 De	cember 2010	5 Janua	ry 2017	February	March	April M	ay Ju	une	July	August	September
	Monday		Tuesday	Wedne	esday	π	hursday		Friday	)	Satur	day		Sunday
27	Lunch 0/20 Afternoon 3/30 Dinner 7/30	28	Closed	1	Lunch 10/20 Dinner 22/30	2	Outside service time 2/30 Dinner 31/30	3	Lunch 27/30 Dinner 5/30	4		Brunch 0/30 Dinner 0/60	5	Lunch 0/30
6	Lunch 4/50 Dinner 0/30	7	Closed	8	Lunch 3/20 Dinner 0/30	9	Lunch 0/30 Dinner 0/30	10	Lunch 8/30 Afternoor 11/30 Dinner 0/30	11		Brunch 0/30 Dinner 0/60	12	Lunch 0/30
L3	Closed	14	Closed	15	Lunch 0/20 Dinner 2/30	16 🕴	Lunch 0/30 Dinner 20/30	17 #	Lunch 12/30 Dinner 0/30	18	÷	Brunch 0/30 Dinner 0/60	19	Lunch 0/30
20	Closed	21	Closed	22	Lunch 2/20 Dinner 0/30	23	Lunch 15/30 Dinner 2/30	24 🔸	Lunch 14/30 Dinner 0/30	25	*	Brunch 0/30 Dinner 0/60	26	Lunch 0/30

#### For instance :